



Mync

Media Player, Organizer and Uploader

Release Notes

Software Version 1.72.5886 (February 2020)

Mync Product Support

Web Technical Support

To access support information on the web, visit the myncworld.com webpage. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- Myncworld.com web page: <https://myncworld.com/>
- Myncworld support web page: <https://myncworld.com/#support>

New Features of Version 1.72.5886

This update provides the following additional features:

- Support to import/preview EOS 1D X Mark III CRM (RAW video) clip
- RED SDK V7.2 support
 - * *The GPU driver possibly needs to be upgraded to the latest one*

Update History

The following issues are fixed or improved in this version:

- Audio is not copied during exporting Storyboard
- Mync crashes when the table header is right-clicked two time in the detail view
- Mync doesn't use GPU when playing Cinema/Sony RAW

Design Limitations

Restrictions after Uninstallation of QuickTime for Windows

The following functionality will be lost if QuickTime is uninstalled:

Still Image File Formats: Flash Pix; Mac Pict; QuickTime Image

MOV Video File Formats: M4V or some MOV file formats

Audio File Formats: MOV (other than Linear PCM and AAC); QuickTime Audio

To use the file formats, install QuickTime Essentials then enable QuickTime importer in Mync. See myncworld.com [FAQ web page](#) more details.